Preferred Drug List (PDL) Policy on 72 Hour Supply of Prescribed Medications

The Preferred Drug List (PDL) Program provides for a process whereby the pharmacist may dispense a 72-Hour Supply of the prescribed medication if the physician is not available to consult with the pharmacist, including after hours, weekends, holidays and the pharmacist, in his professional judgment consistent with current standards of practice, feels that the patient's health would be compromised without the benefit of the drug. The 72-Hour Supply will require a phone call by the pharmacy provider to **First Health Services Corporation at 800-932-6648** for processing.

The patient will be charged a co-payment for this 72-Hour Supply. A co-payment shall not be charged for the completion fill. The prescription must be processed as a "Partial" and "Completion" fill.

For unit of use drugs (i.e. inhalers drops, etc.), the entire unit should be dispensed and appropriate action taken to prevent similar situations in the future.

PDL -72 Hour Supply Dispensing Fee Process

Pharmacy providers are entitled to an additional \$3.75 dispensing fee when filling the completion of a 72-hour supply prescription (for a non-preferred drug). To receive the additional dispensing fee, the pharmacist must submit the 72-hour supply as a partial fill, and when submitting the claim for the completion fill, enter "03" in the "Level of Service" (data element 418-DI) field. The additional \$3.75 dispensing fee is ONLY available to the pharmacist after dispensing the completion fill of a non-preferred drug when a partial (72 hour supply) was previously filled because the prescriber was unavailable for the prior authorization.